

## Erasmus+ HERE Workshop

# Indicators for measuring performance in higher education

Issam Fares Institute, AUB, September 8, 2016

08:30 - 09:00	<b>Registration</b>																								
09:00 - 09:15	<b>Opening Remarks</b>																								
09:15 - 10:30	<b>Session 1 (Chaired by Hania Nakkache)</b> <ul style="list-style-type: none"> <li>09:15 - 10:00 Higher education performance management and performance indicators: Latest trends and tools (<i>Tatjana Volkova</i>)</li> <li>10:00 - 10:30 Discussion</li> </ul>																								
10:30 - 11:00	<b>Coffee Break</b>																								
11:00 - 12:15	<b>Session 2 (Chaired by Nada Moghaizel Nasr)</b> <ul style="list-style-type: none"> <li>11:00 - 11:30 Creating HEI Performance Indicators Framework (<i>Tatjana Volkova</i>)</li> <li>11:30 - 11:40 Lebanese Case Study (<i>Karma El Hassan, AUB</i>)</li> <li>11:40 - 11:50 Lebanese Case Study (<i>Soubhi Abou Chahine, BAU</i>)</li> <li>11:50 - 12:15 Discussion</li> </ul>																								
12:15 - 13:30	<b>Session 3 (Chaired by Pierre Gedeon)</b> <ul style="list-style-type: none"> <li>12:15 - 12:45 Calculating, Analysing &amp; Communicating performance indicators (<i>Tatjana Volkova</i>)</li> <li>12:45 - 12:55 Lebanese Case Study (<i>Diane Nauffal, LAU</i>)</li> <li>12:55 - 13:05 Lebanese Case Study (<i>Georges Yahchouchi, USEK</i>)</li> <li>13:05 - 13:30 Discussion</li> </ul>																								
13:30 - 14:30	<b>Lunch</b>																								
14:30 - 15:45	<b>Hands-on Session</b> <b>5 parallel groups animated by local taskforce</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th><u>Group</u></th> <th><u>Animator</u></th> <th><u>Theme</u></th> <th><u>Rapporteur</u></th> </tr> </thead> <tbody> <tr> <td>G1</td> <td><i>Husni Cherif</i> (UOB)</td> <td>Students admission, retention and follow up</td> <td><i>Hana El Ghali</i> (AUB)</td> </tr> <tr> <td>G2</td> <td><i>Soubhi Abou Chaine</i> (BAU)</td> <td>Students support services</td> <td><i>Mohamad Ouaidat</i> (HERE)</td> </tr> <tr> <td>G3</td> <td><i>Diane Nauffal</i> (LAU)</td> <td>Learning outcomes &amp; students success</td> <td><i>Pierre Gedeon</i> (HERE)</td> </tr> <tr> <td>G4</td> <td><i>Karma El-Hassan</i> (AUB)</td> <td>Research and Employability</td> <td><i>Chafic Mokbel</i> (HERE)</td> </tr> <tr> <td>G5</td> <td><i>Georges Yahchouchi</i> (USEK)</td> <td>Teaching and learning (Faculty , Professional development)</td> <td><i>Hania Nakkash</i> (HERE)</td> </tr> </tbody> </table>	<u>Group</u>	<u>Animator</u>	<u>Theme</u>	<u>Rapporteur</u>	G1	<i>Husni Cherif</i> (UOB)	Students admission, retention and follow up	<i>Hana El Ghali</i> (AUB)	G2	<i>Soubhi Abou Chaine</i> (BAU)	Students support services	<i>Mohamad Ouaidat</i> (HERE)	G3	<i>Diane Nauffal</i> (LAU)	Learning outcomes & students success	<i>Pierre Gedeon</i> (HERE)	G4	<i>Karma El-Hassan</i> (AUB)	Research and Employability	<i>Chafic Mokbel</i> (HERE)	G5	<i>Georges Yahchouchi</i> (USEK)	Teaching and learning (Faculty , Professional development)	<i>Hania Nakkash</i> (HERE)
<u>Group</u>	<u>Animator</u>	<u>Theme</u>	<u>Rapporteur</u>																						
G1	<i>Husni Cherif</i> (UOB)	Students admission, retention and follow up	<i>Hana El Ghali</i> (AUB)																						
G2	<i>Soubhi Abou Chaine</i> (BAU)	Students support services	<i>Mohamad Ouaidat</i> (HERE)																						
G3	<i>Diane Nauffal</i> (LAU)	Learning outcomes & students success	<i>Pierre Gedeon</i> (HERE)																						
G4	<i>Karma El-Hassan</i> (AUB)	Research and Employability	<i>Chafic Mokbel</i> (HERE)																						
G5	<i>Georges Yahchouchi</i> (USEK)	Teaching and learning (Faculty , Professional development)	<i>Hania Nakkash</i> (HERE)																						
15:45 - 16:00	<b>Coffee Break</b>																								
16:00 - 16:30	<b>Presentation of working groups (Rapporteurs)</b>																								
16:30 - 17:00	<b>Conclusions and Closing</b> <i>Tatjana Volkova, Ahmad Jammal, Aref Alsoufi</i>																								