

## HERE Seminar: Developing Internal Quality Assurance Islamic University of Lebanon, October 5, 2015

- 09: 00 - 10: 00 **Registration and Welcome Coffee**
- 10: 00 - 10: 30 **Opening Remarks**  
National Erasmus+ Office, UNESCO, Islamic University of Lebanon, EU Delegation to Lebanon, Ministry of Education and Higher Education
- 10: 30 - 12 00 **Session 1: IQA - International Concepts and Practices (Chair: Hania Nakkash, HERE)**
1. Internal Quality Assurance – Objectives and Principles, *Rafael Llavori*, ANECA Spain and ENQA Board member,
  2. Promising Practices in Internal Quality Assurance the world over, *Michaela Martin*, IIEP, UNESCO expert,
  3. Development of IQA in HEIs in United Arab Emirates: lessons learned, *Badr Abou Ela*, Director of the Academic Accreditation Agency in UAE.
- 12: 00 - 13 : 20 **Session 2: Experiences in IQA (Chair: Nada Moghaizel Nasr, HERE )**
1. Practices in Lebanese Universities (LAU, USEK, BAU, LU, IUL)
  2. Panel Discussion
- 13: 20 - 14 : 30 **Lunch offered by IUL**
- 14: 30 - 16 : 00 **Session 3: Workshop (Chair: Chafic Mokbel, HERE)**
1. Introduction to workshop by the HEREs team,
  2. Workshop: (small groups' discussions on specific well-identified topics - material provided by the HEREs team-last 15 minutes reserved to the presentation of the outcomes). The following domains shall be covered from IQA perspective:
    - IQA: University Governance
    - IQA: Teaching and Learning
    - IQA: Communication
    - IQA: Programmes and Recruitments
    - IQA: Data and Analytics
    - IQA: External Evaluation
- All participants*
- 16: 00 - 16 : 30 **Conclusions and Closing (Chair: Ahmad Jammal, DGHE)**
- Chafic Mokbel, Manal Khalil, Michaela Martin, Rafael Llavori*