



Erasmus+ Seminar on “Student Management Systems”

Conference Room at Ministry of Education and Higher Education, 11th Floor, Beirut, Lebanon, *Tuesday 23 July 2019.*

Conclusions/recommendations

1. Student Management Systems SMS should be part of a digitalisation strategy of an institution that serves a set of purposes.
2. A SMS should be connected to other institutional processes such as teaching and learning, quality assurance, mobility and recognition.
3. Centralisation of the SMS at institutional level is crucial for a consolidated and coordinated approach.
4. Lebanese institutions can work towards interconnection at national level.
5. A SMS should be related to governance, strategic planning and institutional research, it should feed the decision-making bodies with the relevant information.
6. A national ID system can benefit from the different SMS implemented in the various universities. This cannot be done without the approval, full commitment and involvement of the national authorities.
7. Open Source SMS might be a suitable choice in terms of costs, security and reliability. Universities can join forces to develop such a system.
8. The issue of data protection is of high importance when it comes to SMS or to any data management system. Suitable regulations and legislations should be in place.